



Bentall
Real Estate Services
a Bentall Capital affiliate

September 24, 2003

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Reilly's Security Services
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Attention: Mr. Nick Migliore

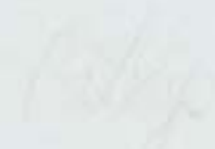
Dear Mr. Migliore:

On behalf of Bentall Real Estate Services LP, I would like to specifically thank your firm for assisting us through the recent power outage. We were especially appreciative of the outstanding service you provided to us throughout this extraordinary situation.

We particularly wish to acknowledge your exceptional efforts in providing security services throughout many of our buildings, most of which were not contracted to your firm and specifically to the team of officers at our 6880 Financial Drive location. The dedication of your staff throughout the blackout and following days was commendable.

We received many accolades from our clients and tenants on the service we provided to their properties during this time. We could not have done it without your support. Once again, please accept our thanks for "going above and beyond" on our behalf.

Yours truly,


Cheryl Gray, CPM
Senior Vice President – Property Management
Eastern Canada
Bentall Real Estate Services LP

cc: Doug Silk
CG:ll